



## Request for Agenda Item

**Date of CoW - Sometime in June 2024**

Subject: Deplorable Cell Service in Barrington and Surrounding Areas

Possible Motion to considered:

Whereas our local residents are paying fees to registered business entities for a specific service in the matter of wireless internet and cellphone use;

Whereas our local residents are clearly not getting a reasonable and adequate service for payments rendered to such companies and;

Whereas effective wireless internet and cellphone services are essential and life-saving services to our residents and;

Whereas consistent wireless internet and cellphone service is crucial to timely personal and business transactions for our residents and;

Whereas ineffectual and faltering wireless/ cell service is not only amounting to an economic "bilking" of local residents, but it also puts them in danger when it comes to communicating emergency needs;

Therefore, be it resolved that Council write a letter inviting such "service providers" to meet directly with Council (and residents) so that our concerns can be expressed in this matter of paying for a service which is clearly not being delivered to an acceptable standard;

Further, be it resolved that Council write to our Provincial and Federal governments, requesting that those companies promising to deliver wireless internet and cellphone service be held to a higher regulatory standard of quality when it comes to the delivery of such "services" for which our citizens are paying a premium.

**Reason: I spoke with a resident of the Municipality of Barrington who is soon moving from a rural community and into the commercial district of Barrington. The her wireless internet and cell service will be rendered practically useless once she moves to that area of our Municipality which has one of the densest resident-populations and the highest level of commercial activity. Her's is just one example, from among over five thousand residents, who are paying for a service which is clearly not being delivered to any of us while in the very hub of our Municipality. Meeting with representatives from these "service-providing" companies directly gives us the opportunity to impress upon them in a personal and anecdotal fashion the dire straits in which many of our citizens find themselves when it comes to paying for a service that they are not getting. Also, just as the Province and Feds regulate practices and prices for residents around certain other products and services which are considered essential - so should more action be taken with respect to regulatory standards when it comes to wireless internet and cell phone service. Why should governments sit by while such companies regularly take taxpayer's money without delivering the service for which payment is made?**

**Name: Shaun Hatfield**

Date: June 3, 2024